After applying for FEMA assistance, you may receive phone calls or text messages from a number you don't recognize.

Return the calls. Reply to the text.

It may be a FEMA representative trying to contact you to schedule a home inspection or get more information to process your application. If they do not hear back from you after three attempts, your application may be stalled. If you have questions, call the FEMA Helpline at 800-621-3362.



FEMA